



Professional Services

provided by **SCALAGENT**
Distributed Technologies

Contact: c-jdbc-pro@objectweb.org

C-JDBC Training Courses

C-JDBC training courses are a comprehensive set of introductory and advanced classes to help your team mastering C-JDBC and integrating it into your infrastructure. We usually deliver private on-site training, up to 6 attendees, but we can also host sessions on-demand.

You can also order a self-training kit containing handouts of the courses as well as tutorials and demos.

Contact c-jdbc-pro@objectweb.org for any specific training request.

Course name	Content	Length	Price*
Introduction to C-JDBC	<ul style="list-style-type: none">• Database clustering and RAIDb concept• C-JDBC basics and internal components• C-JDBC installation• JDBC programming with C-JDBC	1 day	1.2K€ on-site
C-JDBC High availability	<ul style="list-style-type: none">• Building fully redundant configurations• Backup and checkpoints• Failover & recovery scenarios	1 day	1.2K€ on-site
C-JDBC Performance scalability	<ul style="list-style-type: none">• Cluster-aware JDBC programming• C-JDBC result caching• C-JDBC configuration performance	1 day	1.2K€ on-site
C-JDBC management	<ul style="list-style-type: none">• C-JDBC JMX infrastructure• Cluster monitoring• Automating cluster administration	1 day	1.2K€ on-site
C-JDBC self-training kit	<ul style="list-style-type: none">• C-JDBC courses material• CD-ROM with tutorials and demos	-	500€

C-JDBC Consulting services

C-JDBC consulting services perform studies adapted to your specific environment and requirements. We have the knowledge and experience to deliver the best design and tuning that fits your environment. C-JDBC consulting services can also help you tune your applications to get the best performance out of your databases with C-JDBC.

For technical assistance not included in support packages, we can assist your team with development support on a per-usage basis. Development support covers the client

* on-site training price does not include travel expenses of the speaker.

application developed using C-JDBC, possibly taking into account third parties products required by the application environment.

Specific developments can also be tailored at user demand. Note that some developments may have to be partially or totally released under an open source license according to the license terms of the code to be modified or extended.

Contact c-jdbc-pro@objectweb.org for a quote or look at our starter packs and support offering that include consulting or support services.

Service provided	Price
Consulting studies including design, architecture and tuning.	150€/hour
Development support excluding questions requiring consulting expertise.	100€/hour
Specific development	ask for a quote

C-JDBC starter packs

We provide 2 starter packs, one to evaluate if C-JDBC suits your needs and another one to help you start running in production with C-JDBC. Both packs include training, consulting, development support and offer a discount on further C-JDBC professional services.

Contact c-jdbc-pro@objectweb.org to order one of these starter packs.

Package	Content	Price
Evaluation package	<ul style="list-style-type: none"> • C-JDBC self-training kit • 2 hours consulting services (6 months) • 2 hours of development support (6 months) • 10% discount on further training courses 	1K€
Production starter	<ul style="list-style-type: none"> • 2 days of C-JDBC training • 4 hours consulting services (6 months) • 4 hours of development support (6 months) • 10% discount on bronze, silver or gold support option 	4K€

C-JDBC support offer

C-JDBC support is available for free with the best effort of the open source community. For production requirements, we provide yearly support plans for an unlimited number of incidents, covering the C-JDBC product itself. Plans include unlimited number of incidents on the product itself, guaranteed response time, software upgrades, remote troubleshooting and limited development support.

Contact c-jdbc-pro@objectweb.org for a quote, multiyear contracts, multiple application/databases, combinations with starter packs, consulting studies or support of other ObjectWeb components such as JORAM.

Support level	Community	Bronze	Silver	Gold	Platinum
Service conditions					
Support times	Best effort	8H, business days	8H, business days	24H, business days	24H x 7 days
Targeted response time		12H	6H	3H	1H
Maximum response time		48H	24H	12H	6H
Contacts	c-jdbc@objectweb.org	1	2	3	6
Support language	English only	English/French	English/French	English/French	English/French
Supported configurations					
Physical databases	Best effort	1-4	1-8	1-32	Unlimited
Virtual databases		1	1	2	4
Physical cluster locations		1	1	2	3
Database cluster configuration support		Homogeneous RAIDb-1	Homogeneous RAIDb-0, RAIDb-1 or RAIDb-2	Any	Any
Service conditions					
Number of incidents	Community effort	Unlimited	Unlimited	Unlimited	Unlimited
Configuration upgrades		2/year	4/year	6/year	Unlimited
Remote troubleshooting		2/year	4/year	12/year	Unlimited
Custom builds		-	1/year	6/year	Unlimited
Development support		4 hours	8 hours	16 hours	48 hours
Pricing[†]					
Price/year	Free	2K€	5K€	20K€	40K€
3-year support		6K€	14K€	55K€	110K€

[†] Prices are indicative only. They may change without prior notice and they are subject to variation according to the location of the client.

About ScalAgent Distributed Technologies

ScalAgent D.T. is a company which develops advanced mediation solutions for large-scale Internet networked systems. A mediation solution provides an integration infrastructure between a set of networked equipments and business applications.

ScalAgent D.T. Mediation Suite product is based on the extended JORAM technology, an open-source MOM compliant with the JMS standard and distributed on the ObjectWeb web site.

ScalAgent D.T. is a leading company in J2EE technologies and offers a wide range of professional services on JORAM and other ObjectWeb technologies, such as JOnAS and C-JDBC.

The Mediation Company

www.scalagent.com

contact@scalagent.com



About ObjectWeb

ObjectWeb is a Consortium of leading worldwide industry actors that have joined their forces to produce next generation Open Source middleware. ObjectWeb's goal is to bring independence, quality and robustness to the Real-Time Enterprise, with the best performance/cost ratio that it requires.

ObjectWeb targets alternative solutions to proprietary products addressing e-business, EAI, data connectivity, grid computing, enterprise messaging. Based on Open Standards ObjectWeb's middleware include application servers, components, frameworks and tools. Examples of ObjectWeb's "cost killer" middleware are JOnAS - a J2EE Application Server, JORAM JMS - a Message Oriented Middleware and C-JDBC - a database clustering middleware.

To provide your application with the kind of freedom it deserves, join ObjectWeb at <http://www.objectweb.org>

